

Luminosa Music Public Compliance Statement

- Luminosa Music is committed to complying with ***The Statement of Guiding Principles for Fundraising*** (herein after referred to as ***The Statement***) and has formally discussed and adopted the Statement at a meeting of the board of directors and charity trustees.
- Luminosa Music has a Donor Charter which is consistent with *The Statement*. This outlines our commitment to our donors and is a pledge to treat them with honesty and transparency.
- Luminosa Music regularly monitors compliance with *The Statement* when planning fundraising activities and ensures that fundraising staff are fully informed on *The Statement* and will provide clear and transparent disclosure when fundraising from the public.
- Luminosa Music prepares financial reports consistent with the requirements of the Charities Act 2009 which include a statement concerning the extent to which control of the organisation is independent of its funding sources.
- Luminosa has a feedback and complaints procedure which is consistent with *The Statement*. Feedback is recorded for review by relevant staff including the CEO and governing body. Feedback is responded to promptly and appropriately.
- Luminosa Music ensures that all donations are recorded and complies with data protection requirements as laid out under the General Data Protection Regulations 2018. A copy of our privacy policy in this regard is available on our website.