

Luminosa Music Donor Charter

As a Charity seeking donations from the public, Luminosa Music aims to comply with *The Statement of Guiding Principles for Fundraising*.

We hereby pledge to treat our donors with respect, openness and honesty. We commit to being accountable and contactable so that our donors and the public can have full confidence in Luminosa Music.

We hereby pledge to use the money gifted for its intended purpose in line with the main object of the company Luminosa Music CLG.

In line with this pledge we confirm that

- Our donors will be informed of the Luminosa Music's mission and the way we intend to use the resources given to us.
- Be informed of the identity of our board of directors and charity trustees.
- Have access to our most recent financial statements
- Be assured that your personal information is not used without your permission and that your identity is kept confidential should you wish it to be so.
- We will make any complaints procedure open and accessible and deal with any complaints professionally and in a timely manner.
- Feedback is welcomed and should be sent via email to lucy@luminosa.ie or via the website www.luminosa.ie